Terms and Conditions of Service and Supply

AMAGNO BUSINESS CLOUD

1. Supply and invoicing

The AMAGNO software is delivered in coordination between our Support Team and your designated contact person.

Invoices are provided electronically via email and any corresponding outstanding amounts will be automatically debited from your account via SEPA Direct Debit mandate.

The Update fee is obligatory and is included in your monthly fee.

2. Important information about the scope of supply and requirements:

The AMAGNO software is delivered in coordination between our Support Team and your designated contact person.

Please provide following information: your first and last name, as well as the email address(es) used for your user licenses and let us know how you want to distribute your data volume to these users (can be changed later).

The AMAGNO software is delivered "As Is". This means that AMAGNO delivers the current range of functions according to the AMAGNO User Manual (the updated version of the manual is always available to consult and/or download via the following link: https://amagno.me/4h8jnr). You can test the AMAGNO software and all features on our Business Cloud at any time for free prior to placing your order. Upon receipt of your order, it will be understood that you agree with the scope of services and functions, performance, document and text recognition, previews, search, permission system, etc. and that the AMAGNO software meets your expectations and requirements and that you have evaluated the AMAGNO software independently and within the context of your company and/or project. Any other supplementary agreement or other feature guarantees are not included, unless explicitly included in the quotation you have received. Upon receipt of your order, it
will be understood that you meet the technical requirements to operate the AMAGNO software or that you have appointed a person with the corresponding knowledge.

To ensure the highest level of satisfaction possible when implementing the AMAGNO software, we recommend you take advantage of one of our Solution Workshops or Consultancies, offered within the framework of our Services. AMAGNO GmbH & Co KG hereby excludes the possibility of any returns arising from not meeting prerequisites or from any false expectations.

By placing an order, you confirm that you have taken note of this information.